

CUSTOMER INQUIRY - (Received On January 1, 2013)

First Name : Andrew
Last Name : Mags
Address Street 1 : 5909 Central Ave
Address Street 2 :
City : Sea Isle City
Zip Code : 08243
State : NJ
Daytime Phone :
Evening Phone :
Email : andrewm_fxa@yahoo.com.au

[Original Submission sent via XL Bigg'Um Website...]

Comments : Hello

I used to buy these wonderful boxers via Casual Male, but I can no longer find them on their website.

I live in Australia and I ship them to my in-laws at NJ who then ship them here to me in Aus because I cannot find anything close to the comfort of these boxers here in Aus.

No offense to you but I don't know your website and I have a real concern buying from a website I don't know with all the issues of security. Is there anyway to get several pairs ordered via Casual Male or Amazon.com?

Also why are the Black ones no longer available in 4XL or 5XL?

Regards
Andrew M

XL Bigg'Um Reply:

Mr. A. Mags,

I would like to personally "Thank You" for your interest in our innovative new Comfortable Boxers! We currently are looking to capitalize the company to introduce to the millions of Men who desire a better choice of more comfortable undergarments. We also plan to offer all of our loyal customers a special discount and/or promotions when we we relaunch the expanded XL Bigg'Um / BiGG'UM / XL SupaMaxx brand(s).

Do to overwhelming response, we are virtually sold-out of our current test inventory and will make an announcement to our customers when we will have the new products choices and selections in-stock. We also believe in 100% customer satisfaction... and we take pride in our products & take customer service seriously, so if we currently are sold-out of your size or you can always contact Casual Male (c/o buyer Karen Martin -kmartin@cmal.com) directly to ask for our products to be back in their stores.

CUSTOMER Email:

Karen

Could you please keep me in the loop as to when the Bigg'Um XL range of boxers is back in stock in Casual Male, as I would really like to purchase 10-12 of them in 4XL, particularly in Black but I will go for White if that is all that is available.

Regards
Andrew M

Customer Submission: January 1, 2013

First Name : John
Last Name : Kiser
Address Street 1 : P.O. Box 231
Address Street 2 :
City : Belmont
Zip Code : 28012
State : NC
Daytime Phone : [704 812 4XXX](tel:7048124XXX)
Evening Phone :
Email : John.kiser@khdistribution.com
Comments : Enter comments here!

I want to order your boxer briefs in 8xl but is shows sold out. When will you have more?

XL Bigg'Um Reply:

Mr. J. Kiser,
I would like to personally "Thank You" for your interest in our innovative new Comfortable Boxers! We currently are looking to capitalize the company to introduce to the millions of Men who desire a better choice of more comfortable undergarments. We will also offer all of our loyal customers special discounts and promotions we we relaunch the expanded XL Bigg'Um / BiGG'UM / XL SupaMaxx brand(s).

We are virtually sold-out of our current inventory and will make an announcement to our loyal customers when we will have the new products in-stock. We also believe in 100% customer satisfaction... and we take our products & customer service seriously, so if we currently are sold-out of your size please bear with us as we look to offer you an expanded selection of comfortable undergarments to choose from.

Customer (Re)-Response:

Subject : Re: XL Bigg'Um UnderGarments & SportsWear LLC.
From: "Jan DeMarcus" <ddheating@comcast.net>
To: "Admin - XL Bigg'Um" <contactus@xlbiggum.com>

Do you have any in stock now

----- Original Message -----

From: "Admin - XL Bigg'Um" <contactus@xlbiggum.com>
To: <ddheating@comcast.net>
Sent: Friday, July 13, 2012 9:42 AM
Subject: XL Bigg'Um UnderGarments & SportsWear LLC.

> Dear Customer,
> We would like to Thank You for your order, but at this time we are
> currently sold out of Black 2XL... and won't have additional colors until
> Q4-2012 or Q1-2013!
>
> We are willing to either provide you free shipping or a extra free pair,
> if you would agree to order our innovative new boxers in White 2XL?
>
> Again, Thank You for ordering The Comfortable Boxer!
>
> XL Bigg'Um UnderGarments & SportsWear

Actual Customer Testimonies:

Alec said: May 14th, 2012

These really are the best boxers ever made! I purchased a couple pairs of these over a year ago and after wearing them I had to go back to Casual Male and purchase all that they had in my size. Unfortunately they do not carry them anymore. AND I could only get white ones. Oh how I would love some black 3XL boxers!!!

T. Rozier said: January 02, 2012

Over a year ago, I purchased SuPA'MAXX XL Underwear from Casual Male's [online store](#). I really like them and would like to buy more, but cannot find them anywhere. Do you still make them? If so, where can I buy them? It looks similar to what you have on this website.

A. Copeland said: December 19, 2011

Is there anywhere to get other colors besides black and white in these boxers? I bought my husband one pair for [Christmas](#) from Casual Male, and he absolutely loves them, the longer length, seamless design, and soft fabric are all great for him. I just ordered two more pairs for him from your website, and would probably order more if other colors/ patterns were available. If there is somewhere else to buy these, or more colors will be available soon, please let me know!

J. Kirk said: August 21, 2011

Thanks for the [offer](#) u sent me. I wear black scrubs at work so the black boxers blend in very nicely. White will show when my pants are lower so I can't wear them. Do we have a timeline on when black 4XL BiGG'UM boxers will be ready to buy? I am washing the one pair I have every nite to wear the next day. I am in need! Please hit me back. Thanks

J. Kirk said: July 23, 2011

Best boxers ever! I am wondering if more 4XL Black boxers are being produced? Please let me know. Thanks

C. Reyerson said: January 25, 2011

According to my son, XL BiGG'UM Boxers are the most comfortable boxers he has ever worn. The material is extremely soft and the "no seam" in the middle provides outstanding comfort... Great [job](#) on an innovative product!